



MMC Mediterranean Management Centre



1st Press Release

28/03/23 – 29/03/23

1st Transnational Meeting of the Project **WELCOME**:

Empowering Front Line personnel of Hospitality and Tourism Industry through 3D serious games

Centrum Organizacji Pozarządowych, Rynek 15, 26-600, Radom, Poland

The 1st Transnational Meeting of the Project **WELCOME**, hosted by Stowarzyszenie na Rzecz Innowacji i Edukacji, took place in Radom, Poland on the 28th and 29th of March, 2023. This was the first transnational meeting of the project where TOURISM GENERIS and MMC physically participated whereas ENAT, CCC, FORMA CAMERA, and OMEGATECH joined the meeting through Google Meet.

The project's primary aim is to develop and offer a modern online digital platform with training content in the form of 3D simulations (role play scenarios based on a service design mapping approach) that will address the needs of front line personnel in Tourism and Hospitality especially after the major effect of COVID-19 on this sector.

On the first day of the meeting, the coordinator gave a welcoming note, and presented the project's overview focusing on the PR1: WELCOME training materials and narrative scenarios. Subsequently, the leading organisation of PR1, MMC, presented a more detailed presentation regarding the different activities and set deadlines that will lead to the completion of PR1. The first day of the meeting ended with a presentation of PR2: Online 3D platform for training and assessment, by OMEGATECH, where important questions regarding the templates and the idea behind the 3D platform were answered.

During the second day of the meeting, the consortium reviewed the financial agreements and reports. They also discussed the dissemination of the project and they concluded that ENAT will prepare the dissemination guide of the project. By the end of the 2-day meeting, the partners were very pleased with the outcomes of these 2 days and have organised the next TPM which will take place in Rome, Italy.

